

# Terms and Conditions

Last updated February 2007

## Additional terms & conditions for Lifestyle Points

- All vouchers are issued electronically, and can only be issued once. Please ensure you have adjusted any Spam filters to ensure receipt of Otium Lifestyle emails.
- Lifestyle Points can only be earned on online purchases.

## Advantage Card Scheme

- The Lifestyle Points Scheme is promoted by (Otium Lifestyle, 54 Enterprise Lane, Milton Keynes, MK9 4AP). All customers are eligible to join the Lifestyle Points Scheme and will be automatically registered for the scheme when registering as a new customer.
- We can change the terms & conditions of the scheme. We'll always give notice of changes. Notices will be displayed on [www.otiumlifestyle.com](http://www.otiumlifestyle.com). You can get the latest terms & conditions by calling 01908 240900 or emailing [admin@otiumlifestyle.com](mailto:admin@otiumlifestyle.com)

## Collecting Points

Collecting points on [www.otiumlifestyle.com](http://www.otiumlifestyle.com)

- You will receive points on qualifying purchases at the standard rate of 1 point = £1.
- 100 points = £2.50
- Your lifestyle point voucher(s) will be emailed to you automatically when you have accumulated 100 points.
- When you purchase products on-line, in return you will receive not only the goods you have chosen, but Lifestyle points as well. The number of points issued may vary between qualifying purchases. We will not exchange Lifestyle points for cash.
- Points will usually be added to you account automatically at the time you buy products included in the scheme. There may be specific occasions when we add points at a later date at our discretion.
- We might change the number of points you collect on products included in the scheme. Details of these special promotions can be found at [www.otiumlifestyle.com](http://www.otiumlifestyle.com).
- Lifestyle points can not be collected on e vouchers / gift vouchers, personal training, gym design and corporate fitness services.

## Spending Points

- In order to spend your points / redeem your voucher. You simply need to enter your code into the voucher field when at the checkout. The voucher amount, will then be automatically deducted from your order total.
- Lifestyle Points can only be spent on-line at [www.otiumlifestyle.com](http://www.otiumlifestyle.com)
- Lifestyle Points can not be spent on e vouchers / gift vouchers, personal training, gym design and corporate fitness services.
- We can substitute or remove products on-line in services available for point's collection and redemption.
- Only one voucher can be redeemed per purchase, this includes lifestyle points vouchers, e-vouchers and any other promotional vouchers issued by Otium Lifestyle Ltd
- Vouchers are not redeemable with other promotions & promotion codes.

## Returning goods

- If you decide to return a product which you bought with cash, card or cheque, we'll deduct/adjust your lifestyle points you collected when you brought the product.
- If a product you buy with points is faulty, please return it to Otium Lifestyle. If necessary we will re-credit your account with the right number of points. No cash refund will be given in these circumstances.
- When returning goods from [www.otiumlifestyle.com](http://www.otiumlifestyle.com) unless you are requesting an exact replacement for your return, any Advantage Card points collected on items will be deducted/adjusted accordingly.



Mr A Sample  
1234 5678 9

**lifestyle points**  
*helping you to a healthier lifestyle*